Effective waste measurement allows Suez to make client cost savings

**Background**
SUEZ Recycling and Recovery UK has been working with one of the leading UK supermarket brands as its waste and resource management partner since 2012. The contract portfolio includes over 150 sites that are comprised of large retail outlets, distribution centres and service centres. SUEZ provide collection and disposal services for general waste, food waste and dry mixed recycling waste streams.

**The Suez commitment**
There are two aspects to this commitment:
1. Unit cost control: every unit cost is kept as low as possible through regular market benchmarking.
2. Process improvement project work: each year an activity plan of projects is agreed with the customer to reduce waste and costs.

Data is captured by SUEZ each time a bin is collected via their on board weighing system. This data is analysed with the aim of maximising bin usage, removing unnecessary vehicle movements and reducing cost.

**The benefits**
- The first review was implemented shortly after the contract was mobilised. This initial optimisation realised annual cost savings of £119,000.
- Savings continue to be achieved on a regular basis as a result of this ongoing and dynamic process. In the most recent quarter a saving of approximately £30,000 was achieved.
- The schedule reviews have allowed SUEZ to capture the benefit of otherwise intangible projects (e.g. improved waste awareness and signage) as a cost reduction for the customer.

Suez are a development partner to Courtauld 2025 and are collaborating with other Hospitality and Food Services sector businesses and waste management companies to create solutions to industry-wide problems.

“Effective data management makes good customer and business sense. Through the provision of accurate, regular data we are able to now make service improvements that help divert more food waste into the generation of green energy”.

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Cassie Brice-Bennett, Corporate Account Manager, Suez Recycling & Recovery UK Limited